

Welcome to Perry,

We are writing to introduce you to Perry, the online supplier of the uniform and sports kit for St Clare's School. We look forward to hearing from you and helping you get your child ready for their first day at school in September 2022.

Shopping **online with delivery direct to your home** is straightforward and convenient. You will find lots of help on our website to make it really easy for you to order the right sizes.

**The Perry Online Shop is Open 24/7:** [www.perryuniform.co.uk](http://www.perryuniform.co.uk)

- Do you need an extra bit of **help**?* Have a look at our videos and step by step advice on how to order: <https://www.perryuniform.co.uk/how-to-order>
- Are you not sure what **size** to order?* Use I-size, our intelligent sizing service, it recommends suitable sizes based on a child's body measurements.
- Don't have a **measuring tape**?* Print off the **tape measure** sent with this letter. Please follow the instructions provided and check that it has printed to the right size/measurements before you use it. We also have a video showing how to measure your child: <https://www.perryuniform.co.uk/how-to-measure>
- Already **know what sizes** you need?* You can select sizes yourself, using the individual garment sizing tabs for more information. Just log in or create your account to get started: <https://www.perryuniform.co.uk/customer/account/login>
- Need a bit more **support or information**?* Visit the advice page on our website <https://www.perryuniform.co.uk/advice/> or email our customer service team who are ready to help you and answer any questions you might have before or after you place your order: [info@perryuniform.co.uk](mailto:info@perryuniform.co.uk)

**To ensure you have everything you need for the start of term, we strongly recommend that you place your order before 13<sup>th</sup> June 2022.**

Please order as soon as possible giving yourself plenty of time to receive your order and check it is a suitable size (with room to grow throughout the year) ready for the start of term.

**Please be prepared...**

As soon as your order arrives, **please try everything on your child**, then try it on again in mid-August. If your child has grown more than expected, please order an alternative size online and return the unworn item(s) asking for a refund, using the postage free returns label on your receipt.

**Not keen on sewing?** To make life easier we offer a **name tape sew in service**; select this option to ensure your child's uniform arrives fully named, ready to wear and harder to lose. Please note this service is **NOT** available for orders placed between 13<sup>th</sup> August and 12<sup>th</sup> September. Embroidered name tapes are available to order throughout the year.

**Happy? Not happy?** If you are pleased with our service or something goes wrong, **we want to be the first to hear**. If you have any questions or feedback, please let us know. We are here to help [info@perryuniform.co.uk](mailto:info@perryuniform.co.uk)

**We're ready and waiting to hear from you!**