

Thank you for completing our annual survey

We set ourselves the ambition as a school, and as a Schools' Group, of 'being the best at getting better'. It's an ambition that we strive to infuse into everything we do.

A huge input to this ambition is the surveys we run annually – with students, parents and also employees. We would like to thank you for all the support you have continued to show St. Clare's. We will follow up with more details shortly but here is a summary of the results.



80.6
NPS Score

63.7% response
rate this year

+ 11.8% response rate
compared to last year

Average mark out of 10 for the four survey categories:

9.4
**Leadership &
school culture**
compared to 9.3 last year

9.1
**Teaching &
Learning**
compared to 9.0 last year

9.5
**School
operations**
compared to 9.1 last year

9.3
**Communication
with parents**
compared to 9.2 last year

What your feedback told us	How we are responding
<p>You'd like more frequent updates on daily activities in nursery.</p>	<p>After Easter, a weekly timetable will be sent out, via Cognita Connect, with the planned activities for the week.</p>
<p>During periods of online learning, you are concerned over the inevitable increase in screen-time.</p>	<p>We have introduced a whole school policy on the amount of time spent in lessons "on-camera" versus "off-camera" time to complete tasks.</p>
<p>In some online lessons, you'd like to see more stretch and challenge tasks for pupils that understand the work well and complete their work quickly.</p>	<p>Challenge and extension activities will be offered to students that are working efficiently online and have a sound understanding of the topic.</p>
<p>You'd like to see a more robust reward scheme in the Senior School, to incentivise the pupils more.</p>	<p>In the summer term, we will be inviting pupils, parents and staff to give suggestions as to how to improve the rewards scheme. This will be rolled out in September 2021.</p>
<p>Parents in exam year groups are concerned about the national uncertainty as to how grades for exam classes (Years 11-13) will be calculated this year.</p>	<p>We are holding a parental engagement evening to address how the school will allocate grades and how this will be communicated to pupils and parents.</p>

What you've told us is positive about St. Clare's

My experience of the school has been overwhelmingly positive with regard to the high quality of care, teaching and support it has consistently provided.

The school's focus is wellbeing as a prerequisite for academic success.

A safe and happy place for my children to learn.

Children's wellbeing and academic needs are at the bedrock of the school's ethos and values.

Commitment to optimising teaching provision. 'Never missed a beat' sums it up.

The ethos of the school and how the balance of wellbeing and academic achievement is clear to see and is embedded in everything the school does. The staff are professional but friendly and supportive and helpful.